

Allen, Jotham

**From:** Redfearn, Elizabeth on behalf of HQ - Lodging  
**Sent:** Thursday, June 08, 2006 11:05 AM  
**To:** Bratton, Lauryn C; Weise, Donna  
**Cc:** HQ - Lodging  
**Subject:** FW: [REDACTED]

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

FYI

*Have a great day!*

**Office:** [REDACTED]  
**Cell:** [REDACTED]

**From:** Aikman, Pam  
**Sent:** Thursday, June 08, 2006 10:04 AM  
**To:** HQ - Lodging  
**Cc:** Cross, Carrie  
**Subject:** RE: [REDACTED]

Completed

The hotel manager finally agreed once the authorization was on the CLC database. I left a message for the app on his cell phone. Maybe Carrie will have better luck talking to him at night. He is now a full-blown Congressional because of the formaldehyde.

**From:** Redfearn, Elizabeth **On Behalf Of** HQ - Lodging  
**Sent:** Tuesday, June 06, 2006 5:30 PM  
**To:** Aikman, Pam  
**Cc:** HQ - Lodging; Cross, Carrie  
**Subject:** FW: [REDACTED]

Pam, will you follow up with this manager about getting the applicant reimbursed? Once it's worked out, will you also advise the applicant?

Thanks,  
Liz

*Have a great day!*

**Office:** [REDACTED]  
**Cell:** [REDACTED]

**From:** Cross, Carrie  
**Sent:** Tuesday, June 06, 2006 5:15 PM  
**To:** HQ - Lodging  
**Subject:** RE: [REDACTED]

LIZ,  
NO ONE IS AT THE HOTEL TONIGHT THAT WILL ALLOW THIS TO HAPPEN. I WAS INFORMED TO CONTACT HOTEL MANAGER IN THE AM. HER NAME IS [REDACTED]. HER NUMBER IS [REDACTED]. CAN YOU SEE IF SOMEONE FROM THE A.M. SHIFT CAN CALL THE HOTEL MANAGER TO GET THIS CORRECTED?

THANKS,

(I)

CARRIE

**From:** Redfearn, Elizabeth **On Behalf Of** HQ - Lodging  
**Sent:** Tuesday, June 06, 2006 5:06 PM  
**To:** Cross, Carrie  
**Cc:** HQ - Lodging  
**Subject:** FW: [REDACTED]

Carrie, will you take care of this one to get him reimbursed for his hotel stay through last night?

Thanks,  
Liz

*Have a great day!*  
Office: [REDACTED]  
Cell: [REDACTED]

**From:** Bratton, Lauryn C  
**Sent:** Tuesday, June 06, 2006 4:06 PM  
**To:** HQ - Lodging  
**Subject:** RE: [REDACTED]

Sorry it took so long...I had to get the OK from Cheryl to authorize the payment. The App was leased in this afternoon, so we will pay up until today.

Thanks,  
Lauryn

**From:** Redfearn, Elizabeth **On Behalf Of** HQ - Lodging  
**Sent:** Tuesday, June 06, 2006 12:57 PM  
**To:** Bratton, Lauryn C  
**Cc:** Brekke, Cheryl; HQ - Lodging  
**Subject:** RE: [REDACTED]

Excellent!

...but what about the dates he paid for the hotel? I need to know when he moved into the hotel. I also need your concurrence to cover those expenses, which I highly recommend. Please advise.

Thanks,  
Liz

*Have a great day!*  
Office: [REDACTED]  
Cell: [REDACTED]

**From:** Bratton, Lauryn C  
**Sent:** Tuesday, June 06, 2006 12:44 PM  
**To:** HQ - Lodging  
**Cc:** Brekke, Cheryl  
**Subject:** RE: [REDACTED]

Our congressional caseworker just got off the phone with the App. The App has been offered a MH and is going to look at it and be leased in.

Thanks,  
Lauryn

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**From:** Redfearn, Elizabeth On Behalf Of HQ - Lodging  
**Sent:** Tuesday, June 06, 2006 12:31 PM  
**To:** Bratton, Lauryn C  
**Cc:** Brekke, Cheryl; HQ - Lodging  
**Subject:** RE: [REDACTED]

In the meantime, we still need a decision because he is currently paying for his own hotel and it won't be eligible for 408 reimbursement. The only way to cover it is through an HPOP authorization.

Thanks,  
Liz

*Have a great day!*

Office: [REDACTED]  
Cell: [REDACTED]

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**From:** Bratton, Lauryn C  
**Sent:** Tuesday, June 06, 2006 12:23 PM  
**To:** HQ - Lodging  
**Cc:** Brekke, Cheryl  
**Subject:** FW: [REDACTED]

We're moving as fast as we can on this one.  
I'll let you know when we have something definite.

Thanks,  
Lauryn

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**From:** Price, Phillip A  
**Sent:** Tuesday, June 06, 2006 11:32 AM  
**To:** CAMACHO, CARLOS J  
**Cc:** Bratton, Lauryn C  
**Subject:** FW: [REDACTED]

Carlos, I need to place this applicant in a MH in a commercial park. As you can see, this is an applicant who has a formaldehyde issue. Can you take care of it for me? Let me know. Thanks, Phillip

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**From:** Bratton, Lauryn C  
**Sent:** Tuesday, June 06, 2006 11:07 AM  
**To:** Price, Phillip A  
**Subject:** FW: [REDACTED]

Thanks,  
Lauryn

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**From:** Cross, Carrie  
**Sent:** Monday, June 05, 2006 10:22 PM  
**To:** Bratton, Lauryn C; HQ - Lodging  
**Subject:** RE: [REDACTED]

Mr. [REDACTED] called again tonight. He stated that no one has tried calling him. He stated that someone told him from FEMA that someone has been trying to get a hold of him. He stated that no one contacted him. PLEASE call this applicant only on his cell number at [REDACTED]. You may also try calling the hotel if you don't get an answer from the cell number. Hotel number located at bottom of email.

Thank you,  
Carrie Cross

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**From:** Bratton, Lauryn C  
**Sent:** Monday, June 05, 2006 9:47 AM  
**To:** HQ - Lodging; Warner, Jeannie  
**Cc:** Tage, Jeri; Cross, Carrie  
**Subject:** RE: [REDACTED]

Liz,  
I've got our Congressional caseworker looking into this. We may be able to get him into a group site pretty quickly. I'll let you know as soon as I get word on that.

Thanks,  
Lauryn

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**From:** HQ - Lodging  
**Sent:** Monday, June 05, 2006 9:39 AM  
**To:** Warner, Jeannie; Bratton, Lauryn C  
**Cc:** Tage, Jeri; Cross, Carrie; HQ - Lodging  
**Subject:** RE: [REDACTED]  
**Importance:** High

Jeannie, please disregard this one as the applicant is in MS.

Lauryn, this applicant is not a previous HPOP applicant, but please consider authorizing a hotel stay due to the wait for the ADA/UFAS unit exchange. These cases are getting considerable attention at the White House level. The comment in the case from this call reads:

applicant was made sicker because of the formaldehyde in the tt fema placed for him to live in. doc on file from doctor states living in the tt was further damaging his lungs.

applicant is waiting for an ada tt without formaldehyde.

APP HAS BEEN PAYING FOR HIS OWN HOTEL. WILL SEND IN RECEIPTS FROM HOTEL

HPOP HAS BEEN SENT EMAIL BY POC FOR ASSISTANCE.

Thanks,  
Liz

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**From:** Cross, Carrie  
**Sent:** Sunday, June 04, 2006 11:02 PM  
**To:** HQ - Lodging; Warner, Jeannie; Bratton, Lauryn C  
**Cc:** Tage, Jeri; Cross, Carrie  
**Subject:** [REDACTED]

Congressional Case.

This applicant called in and spoke to Sharon Bates. I had to help her with the call.

This applicant is dying from Non Hodgkins lymphoma, which is terminal. The way the app explained this to me was that all the doctors can do for him is to medicate him to keep him comfortable.

He had a stroke during hurricane Katrina from barometric pressure.

This app does have a TT. His doctor has told him that the TT has formaldehyde and is causing his lungs to swell and is causing further damage to his lungs. Please see correspondence for doctor statements.

He has been staying at a hotel and is asking that we get him a new TT, one that has been checked for formaldehyde, and to be reimbursed for his hotel stay since he has had to pay for hotel at no fault of his own.

Please contact this applicant at [REDACTED]. He is staying in the C-Inn Motel.

Your prompt assistance to this issue would be greatly appreciated.

This applicant's birthday is Thursday coming up. He expressed to me that he would really like to have this situation taken care of for his birthday. That is all he is wishing for this year.

Applicant has expressed that his TT that he has now has been broken into several times. The area in which his TT is located was expressed to be not a pleasant environment in which to live.

Thank you,  
Carrie Cross

Allen, Jotham

**From:** Redfearn, Elizabeth on behalf of HQ - Lodging  
**Sent:** Tuesday, June 13, 2006 9:25 PM  
**To:** Fletcher, Don; Tage, Jeri  
**Cc:** Aikman, Pam; Bratton, Lauryn C; HQ - Lodging  
**Subject:** RE: EXTENSION DENIED: [REDACTED]  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Don, thank you for your work on this one. I'm confident that the call to the applicant was challenging.

Liz

Have a great day!

Office: [REDACTED]  
Cell: [REDACTED]

**From:** Fletcher, Don  
**Sent:** Tuesday, June 13, 2006 8:01 PM  
**To:** Tage, Jeri; HQ - Lodging  
**Cc:** Aikman, Pam; Bratton, Lauryn C  
**Subject:** RE: EXTENSION DENIED: [REDACTED]

PER YOUR REQUEST, THE APPLICANT AND THE HOTEL WERE BOTH CONTACTED AND BOTH WERE ADVISED THAT TONIGHT, JUNE 13, 2006 IS THE LAST NIGHT FOR FEMA AUTHORIZATION. I WAS UNABLE TO CONTACT THE BILLING DEPARTMENT OF THE HOTEL AS THEY WERE CLOSED FOR THE DAY BUT I TALKED TO LILLY AND SHE CONFIRMED THAT SHE UNDERSTOOD THIS WAS MR. [REDACTED] LAST NIGHT IN THE HOTEL UNDER FEMA AUTHORIZATION. SHE SAID SHE WOULD BE SURE THAT MAY, THE GENERAL MANAGE WAS TOLD FIRST THING TOMORROW. APPLICANT WAS CONTACTED AND HE WAS ALSO ADVISED THAT HE HAS TO ASSUME RESPONSIBILITY FOR HIS HOTEL STAY AFTER TONIGHT, JUNE 13, 2006. HE WAS ADVISED THAT HIS PREVIOUS AUTHORIZATION UNTIL JUNE 21ST WAS GIVEN IN ERROR AND HAD BEEN RESCINDED. HE SAID HE HAD NO WHERE TO GO, HE WAS DYING WITH CANCER, HE WOULD NOT GO BACK TO THE TT AS HE HAD A VIOLENT REACTION TO THE FORMALDEHYDE THE SHORT TIME HE WAS IN THE TRAILER, HE COULD NOT STAY A FEW DAYS WITH HIS PARENT AS THEY WERE ALCOHOLICS AND WOULDN'T LET HIM AND HE HAD BEEN TOLD HE COULD NOT SLEEP IN HIS CAR. IT WAS SUGGESTED HE CONTACT THE LOCAL CHARITABLE ORGANIZATIONS TOMORROW FOR ASSISTANCE OR HE COULD STAY IN THE HOTEL AT HIS EXPENSE. HE SAID HE WAS RETURNING TO THE CONGRESSIONAL OFFICE TOMORROW AS THEY HAD AGREED TO FAX A REPORT OF HIS MEDICAL CONDITION AND MAKE AN APPEAL.

**From:** Tage, Jeri  
**Sent:** Tuesday, June 13, 2006 6:17 PM  
**To:** HQ - Lodging; Fletcher, Don  
**Cc:** Aikman, Pam; Bratton, Lauryn C

7/5/2007

FEMA-Waxman - 3996

**Subject:** RE: EXTENSION DENIED: [REDACTED]

Don,

Please call both this applicant and the hotel to inform them of the situation. Please make a clear contact in the NEMIS file (see below) that you have made both contacts. Please reply to all when this has been completed.

Thank,  
Jeri

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**From:** Redfearn, Elizabeth On Behalf Of HQ - Lodging  
**Sent:** Tuesday, June 13, 2006 5:36 PM  
**To:** Toge, Jeri  
**Cc:** Akman, Pam; HQ - Lodging; Bratton, Lauryn C  
**Subject:** EXTENSION DENIED: [REDACTED]  
**Importance:** High

Jeri,

This applicant was mistakenly extended to June 21 today. CLC and HPOP are both now corrected to June 14.

Please have someone call the applicant and hotel to advise of this correction. It is imperative that the hotel, in particular, be contacted and that it be clearly documented in NEMIS to avoid future billing issues.

The TT (park model) that he has been leased into has been cleared and our attorneys state that we have no further obligation to shelter this applicant in the hotel. It is his choice as to whether he moves into the TT, but FEMA will not pay for the hotel after tonight.

Please reply to all when this correction is completed.

Thanks,  
Liz

*Elizabeth M. Redfearn*  
Transitional Housing Unit (THU)  
Hotel Population Outreach Program (HPOP)  
Office: [REDACTED]  
Cell: [REDACTED]  
Fax: [REDACTED]  
Email: [REDACTED]

7/5/2007

FEMA-Waxman - 3997