

**Allen, Jotham**

**From:** Redfearn, Elizabeth on behalf of HQ - Lodging  
**Sent:** Wednesday, June 14, 2006 4:43 PM  
**To:** Pfeuger, Ruth; Fuimaono, Herman T  
**Cc:** Carter, Kristy; Cedrone, Angelo; Warner, Jeannie; Bordelon, Douglas; HQ - Lodging  
**Subject:** RE: [REDACTED]

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

For now, the decision is that this request is denied.

Thanks,  
Liz

*Have a great day!*

**Office:** [REDACTED]  
**Cell:** [REDACTED]

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**From:** Pfeuger, Ruth  
**Sent:** Wednesday, June 14, 2006 3:11 PM  
**To:** Fuimaono, Herman T  
**Cc:** Carter, Kristy; Cedrone, Angelo; Warner, Jeannie; Bordelon, Douglas; HQ - Lodging  
**Subject:** RE: [REDACTED]

*So how long does it usually take? This applicant claims she's had the windows open and a/c running for 2 weeks now and the odor and fumes are as strong as they were the first day.*

Ruth  
TXNPSC HPOP

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**From:** Bordelon, Douglas  
**Sent:** Wednesday, June 14, 2006 2:03 PM  
**To:** HQ - Lodging; Pfeuger, Ruth  
**Cc:** Carter, Kristy; Cedrone, Angelo; Fuimaono, Herman T; Warner, Jeannie  
**Subject:** RE: [REDACTED]

Liz / Ruth,

See below.

Doug

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**From:** Fuimaono, Herman T  
**Sent:** Wednesday, June 14, 2006 2:03 PM  
**To:** Bordelon, Douglas  
**Cc:** Carter, Kristy; Cedrone, Angelo  
**Subject:** RE: [REDACTED]

There had been some applicants that were extended in the hotels for 2 to 3 weeks because of formaldehyde problems. Applicants had open all windows, turn on heaters, turn on A/C, yet the formaldehyde odors still lingers in the TT. These health issues that we are talking about. If the applicants are having respiratory problems because of these odors, we

handle them from that prospective. In case somebody might sue FEMA for housing them in a formaldehyde filled TT while he/she is experiencing respiratory problems, I feel hotel extension can solve all that. So please extend them until the odor is gone.

Thank you,

Herman

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**From:** Bordelon, Douglas  
**Sent:** Wednesday, June 14, 2006 1:37 PM  
**To:** HQ - Lodging; Fuimaono, Herman T  
**Cc:** Warner, Jeannie; Pfeuger, Ruth  
**Subject:** RE: [REDACTED]

Liz,

[REDACTED] is one of Herman Fuimaono's apps.

Herman, please read below.

Thanks,  
Doug

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**From:** Redfearn, Elizabeth On Behalf Of HQ - Lodging  
**Sent:** Wednesday, June 14, 2006 11:27 AM  
**To:** Bordelon, Douglas  
**Cc:** HQ - Lodging; Warner, Jeannie; Pfeuger, Ruth; Webbeking, Amy L  
**Subject:** RE: [REDACTED]

Doug, who is this case assigned to now?

Thanks,  
Liz

*Have a great day!*

Office: [REDACTED]

Cell: [REDACTED]

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**From:** Pfeuger, Ruth  
**Sent:** Tuesday, June 13, 2006 8:55 PM  
**To:** Webbeking, Amy L  
**Cc:** HQ - Lodging; Warner, Jeannie  
**Subject:** [REDACTED]

I called and spoke with [REDACTED]. The maintenance issues were corrected last Saturday, but app is still in hotel because she says she can't live in the TT due to a strong odor & fumes that are causing her respiratory problems and making her eyes burn. She said she called maintenance back and the lady at the maintenance number told her it was formaldehyde residue and that formaldehyde is used in the construction of the TT's. She also stated their only resolution was to advise her to keep the windows open all the time.

Ms. [REDACTED] told me she works in Baton Rouge and returns to NOLA 2-4 days a week to work on her damaged property. She said she stays with family when she's in Baton Rouge to work.

I don't know what to do here.

Ruth  
TXNPSO HPOP