At the request of Rep. Waxman, the Special Investigations Division conducted a case study of efforts to reduce uncounted ballots in Detroit, the nation's poorest city. The investigation found that Detroit's reforms worked. By replacing punch-card machines and conducting voter education, Detroit reduced the percent of uncounted votes for president by two-thirds between 1996 and 2000. The report was released during a “Special Investigations Briefing” on April 5, 2001. **Documents and Links**

- Case Study: Detroit
- Rep. Waxman's Opening Statement