Concerns over waiting times at clinics run by the Department of Veterans Affairs have been increasing for almost a decade. In response to these concerns, Congress passed legislation in 1996 requiring the VA to provide “timely” care to veterans, and the VA established a national goal of scheduling all nonurgent primary and specialty care appointments within 30 days. The VA pledged to meet this goal by 1998. A series of Special Investigation Division reports investigate waiting times at VA primary and specialty care clinics. **Documents and Links**

- Waiting Times for Veterans Health Care in Georgia
- Waiting Times for Veterans Health Care in Kansas
- Waiting Times for Veterans Health Care in Oklahoma