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**EXECUTIVE OFFICE OF THE PRESIDENT  
OFFICE OF MANAGEMENT AND BUDGET  
WASHINGTON, D.C. 20503**

**TESTIMONY OF STEVEN VANROEKEL  
FEDERAL CHIEF INFORMATION OFFICER,  
ADMINISTRATOR FOR E-GOVERNMENT AND INFORMATION TECHNOLOGY,  
OFFICE OF MANAGEMENT AND BUDGET  
BEFORE THE HOUSE COMMITTEE ON OVERSIGHT AND  
GOVERNMENT REFORM  
UNITED STATES HOUSE OF REPRESENTATIVES**

**November 13, 2013**

Good morning, Chairman Issa, Ranking Member Cummings, and Members of the Committee. Thank you for this opportunity to testify on the efforts to improve the management of Federal Information Technology (IT) and its relationship to the implementation of the Affordable Care Act (ACA).

As the Chief Information Officer of the United States, I serve as the Administrator of the Office of Electronic Government and Information Technology, a statutorily-created office within the Office of Management and Budget (OMB). My primary duties are: developing and issuing government-wide, broad-brush guidance and policy; overseeing the development of the President's \$82 billion IT budget; and convening and facilitating Federal IT stakeholders to collectively address and resolve complex, cross-government issues.

The results from my office have followed these themes – flat-lining Federal IT spending since 2009, realizing over \$1 billion in savings with our PortfolioStat program, and facilitating and convening agencies to work on cross-cutting opportunities and policy, such as our work on opening Government data, closing and optimizing our data centers, and promoting a new wave of cloud computing. My office has also done important work in the area of cyber security creating new, secure mobile device specifications for our country and protecting Federal IT devices and the network.

My involvement in the implementation of the ACA also reflects from my role as Federal CIO – I acted as a convener and facilitator of agencies to work through the technical details of the cross-agency implementation work of the ACA, primarily yielding the Data Services Hub feature of the overall system.

As the Committee is well aware, before joining the Administration, I worked in the private sector for nearly 20 years, the great majority of which was at Microsoft Corporation. I shipped and helped launch many complex products and well-known brands, such as Windows XP, Xbox and Windows Server. The launch of each of these projects presented its own challenges. Microsoft is still patching Windows XP, 12 years after I helped launch it in 2001 – it is the nature of these efforts. As you can imagine, connecting multiple, legacy IT systems across multiple agencies of the Federal Government is a complex task, however, this in no way excuses the problems encountered in launching HealthCare.gov. We are taking this unacceptable situation seriously and working hard to correct course.

Since October 1<sup>st</sup>, I am actively helping in the all-hands-on-deck effort to assist the Department of Health and Human Services (HHS) and the Centers for Medicare and Medicaid Services (CMS) in fixing this system. Given my prior experiences in the private sector, I act as a customer advocate, helping to assess and address opportunities to improve the customer experience while we fix the website. Outcomes from this work include updates to the home page of HealthCare.gov and listing alternative ways to apply for health insurance. Recently, I am involved in the technical aspects of the site, including monitoring progress of the website and advising the team.

We share the deep concern of this Committee regarding the current state of HealthCare.gov and are committed to working with HHS and CMS to improving this site to improve access to affordable healthcare coverage as soon as possible. I look forward to continuing that work.

Thank you again for the opportunity to appear before the Committee today.

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**Steven L. VanRoekel, Federal Chief Information Officer and Administrator, Office of Electronic Government, Office of Management and Budget**

Steven was appointed as the second United States Chief Information Officer by President Obama on August 5th, 2011. Prior to his position in the White House, Mr. VanRoekel served as the Executive Director of Citizen and Organizational Engagement at the United States Agency for International Development (USAID) and as Managing Director of the Federal Communications Commission (FCC). At the FCC, Mr. VanRoekel oversaw all operational, technical, financial, and human resource aspects of the agency. He also led the FCC's efforts to introduce new technology and social media into the agency.

Prior to joining government in 2009, Mr. VanRoekel spent his entire career at Microsoft Corporation, including a stint as Speech and Strategy Assistant to Bill Gates, the corporation's co-founder, and most recently as Senior Director of the Windows Server division. He received a B.A. in Management of Information Systems from Iowa State University.