

Congress of the United States
House of Representatives

COMMITTEE ON OVERSIGHT AND REFORM

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<https://oversight.house.gov>

October 17, 2022

Mr. Louis DeJoy
Postmaster General
United States Postal Service
475 L'Enfant Plaza, S.W., Room 10300
Washington, D.C. 20260-1000

Dear Postmaster General DeJoy:

On August 23, 2022, Representatives Deborah Ross and David Price, Chairman of the Appropriations Subcommittee on Transportation, and Housing and Urban Development, and Related Agencies, sent you a letter regarding the U.S. Post Office located at 65 TW Alexander Drive, Research Triangle, North Carolina, 27709.¹ The letter outlined both Members' deep concern regarding the lack of postal delivery service to the growing Research Triangle Park (RTP) area and asks that you take immediate steps to expand service, establish delivery, and better meet the needs of their constituents.²

On September 15, 2022, both offices received your written response.³ While your letter acknowledged RTP residents' concerns, it did not provide a plan or timeline to reestablish high-quality, reliable mail delivery and customer service. As Chairman of the Government Operations Subcommittee, I share my colleagues' concerns regarding this post office's inability to meet the high demand for Postal Services within the fast-growing RTP. To assist our review of this matter, I request, by October 31, 2022, the following information:

1. What are the factors contributing to the personnel shortages described in your September 15, 2022, letter to Representatives Ross and Price?
2. What are the Postal Service's next steps and planned timeline to address the personnel shortages—specifically in relation to hiring and training new

¹ Letter from Representative Deborah Ross and Representative David Price, to Postmaster General Louis DeJoy, United States Postal Service (Aug. 23, 2022) (online at <https://oversight.house.gov/sites/democrats.oversight.house.gov/files/RTP%20Letter%20of%20Support.pdf>).

² *Id.*

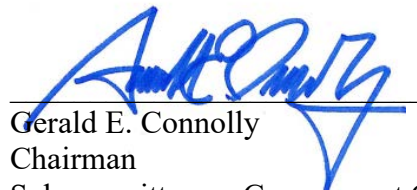
³ Letter from Postmaster General Louis DeJoy, United States Postal Service, to Representative Deborah Ross and Representative David Price (Aug. 23, 2022) (online at <https://oversight.house.gov/sites/democrats.oversight.house.gov/files/RepsRossPriceResp9-15-22.pdf>).

personnel— at the U.S. Post Office located at 65 TW Alexander Drive, Research Triangle, North Carolina, 27709?

3. Does the Postal Service plan to address the lack of delivery service to the RTP campus from the U.S. Post Office located at 65 TW Alexander Drive, Research Triangle, North Carolina, 27709?
4. What alternative and innovative options has the Postal Service explored—such as improved pick-up services—to ensure the region meets adequate delivery and customer service standards? Why were these options adopted or not adopted?
5. Are there other steps or actions that the Postal Service is taking to adequately address Representatives Ross’s and Price’s delivery and customer service concerns? For example, have you explored whether it might be appropriate to consider locating additional post offices or other retail locations throughout the region?

The Committee on Oversight and Reform is the principal oversight committee of the House of Representatives and has broad authority to investigate “any matter” at “any time” under House Rule X. If you have any questions, please contact Subcommittee staff at (202) 225-5051.

Sincerely,



Gerald E. Connolly
Chairman

Subcommittee on Government Operations

cc: The Honorable Jody Hice, Ranking Member
Subcommittee on Government Operations