

Message

From: Summers, Pennie [REDACTED]@ed.gov]
Sent: 5/26/2020 10:11:31 AM
To: [REDACTED] [REDACTED]@accenturefederal.com]; [REDACTED]
[REDACTED]@accenturefederal.com]; [REDACTED] [REDACTED]@accenturefederal.com]
CC: Simpson, JB [REDACTED]@ed.gov]; [REDACTED] [REDACTED]@ed.gov]; [REDACTED]
[REDACTED]@ed.gov]; [REDACTED] [REDACTED]@ed.gov]
Subject: [External] RE: Stopping work on borrower defense for DCC Release 3.2
Importance: High
Flag: Follow up

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Accenture – The purpose of this email is to memorialize the DCC Contracting Officer Representatives (COR), JB Simpson email on May 21, 2020 with a request to stop work on Release 3.2 until further notice. Please confirm receipt of this email and provide any impacts (schedule, cost, etc.) by the close of business on Friday, May, 29, 2020. Thanks!

Pennie C. Summers
Contracting Officer / Executive Business Advisor
Federal Student Aid
[REDACTED] – Office
[REDACTED] - Mobile

From: Simpson, JB <[REDACTED]@ed.gov>
Sent: Thursday, May 21, 2020 6:25 PM
To: [REDACTED] <[REDACTED]@accenturefederal.com>; [REDACTED]
<[REDACTED]@accenturefederal.com>; [REDACTED] <[REDACTED]@accenturefederal.com> [REDACTED]
[REDACTED] <[REDACTED]@accenturefederal.com>; [REDACTED] <[REDACTED]@accenturefederal.com>; Summers, Pennie
<[REDACTED]@ed.gov>; [REDACTED] <[REDACTED]@ed.gov>; [REDACTED]
<[REDACTED]@ed.gov>; [REDACTED] <[REDACTED]@ed.gov>; [REDACTED] <[REDACTED]@ed.gov>; [REDACTED]
[REDACTED] <[REDACTED]@ed.gov>; [REDACTED] <[REDACTED]@tistatech.com>; [REDACTED] <[REDACTED]@ed.gov>; [REDACTED]
<[REDACTED]@ed.gov>; [REDACTED] <[REDACTED]@ed.gov>; [REDACTED]
<[REDACTED]@ed.gov>; [REDACTED] <[REDACTED]@ed.gov>; [REDACTED] <[REDACTED]@ed.gov>; [REDACTED]
[REDACTED] <[REDACTED]@ed.gov>; [REDACTED] <[REDACTED]@ed.gov>; [REDACTED] <[REDACTED]@ed.gov>; [REDACTED]
<[REDACTED]@ed.gov>; [REDACTED] <[REDACTED]@ed.gov>

Subject: Stopping work on borrower defense for DCC Release 3.2

Good Evening,

FSA has made the decision to delay the implementation of borrower defense scope as part of DCC Release 3.2. This includes both the digital platform and Salesforce CRM scope.

This also an impact on the PSLF Phase 1 work. The PSLF digital scope can remain in 3.2, but the CRM scope will have to be deferred to a later release.

We have all been preparing for UAT for 3.2. But all work on borrower defense and PSLF CRM should stop for now. We will assess impacts, review the new requirements we have been given, and request a new schedule from Accenture at a later date.

The remaining scope of 3.2 will remain and we will proceed with UAT as planned.

I know this is disappointing, as many of us have done a lot of work to get to this point. Thank you for your flexibility and ongoing commitment to our mission.

Jessica Barrett Simpson

Program Manager, Digital and Customer Care

Federal Student Aid, Next Gen Program Office

Washington, DC 20202 P: [REDACTED]

