ICE Health Service Corps (IHSC)
Health Care Compliance Assessment

ICE Uniform Corrective Action Plan
(Follow Up to CRCL Site Visit: October 23/ 24, 2018)

Facility Name: North East Ohio Correctional Center	**Address (Full):** 2240 Hubbard Rd.	
Date FMC Initiated Request for UCAP: ICE	**City:** Youngstown	**County:** Mahoning county
Complete and Return to IHSC FMC No Later Than: June 3, 2019	**State:** Ohio	**Zip Code:** 44505
Name of Facility Staff Assigned to Develop / Oversee Corrective Action Plan: ICE		
Date CAP Submitted by Facility: May 6, 2019		
IHSC Approver – Print Name (First, Last):	**Title of IHSC Approver:**	
Date CAP Approved by IHSC:		
Signature and Date IHSC Closed Out CAP:		

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Report produced on (date)

Instructions for the Corrective Plan of Action Response

Provide a detailed description of the corrective action taken by the facility to address each of the findings identified in the ICE Health Service Corps Field Medical Coordinator (FMC) review. Please ensure that each stated corrective plan of action addresses the noted health care findings to the fullest extent possible, and that it incorporates the recommendations. In the event a corrective action cannot be implemented within the authorized timeline, please include an explanation in the "Corrective Plan of Action" column. The explanation should include a work around solution while pending final resolution, and an approximate completion date. If an extension is needed, the facility must contact the FMC with this request in advance of the specified timelines for submission.

Exceptions to this timeline may be granted for necessary construction and staffing requirements, but will require an estimated completion date and temporary "work around" as part of the approved UCAP. Serious life and safety issues must be corrected immediately.

ICE Uniform Corrective Action Plan (FMC Reviews) Facility Name (AOR)			
Assessment and Findings	**Corrective Plan of Action**	**Completion Date**	**Date of IHSC Verification of Implementation**
PBNDS 2011 4.3, S., 4: CRCL found that NOCC medical staff does not evaluate detainees who submit sick call requests in a timely manner, as stated in the PBNDS 2011 standards (within 24 hours). **Finding references in Medical Expert Report:**	INSERT TEXT HERE	INSERT DATE HERE	

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Timely responses to medical complaints: There were three areas where there were delays in care. *Delays from medical sick call slip to being seen by a provider. In some cases, there was up to a two-week delay between a patient putting in a sick call request and being seen by a nurse.*			
PBNDS 2011 4.3, H., 1: CRCL found that NOCC medical staff do not provide approved medical diets to detainees within 24hrs, as required by the PBNDS 2011. **Finding referenced in Medical Expert report**: *Medical diets are only given to the kitchen once a week. According to Core Civic policies they should be started within 24 hours.*	INSERT TEXT HERE	INSERT DATE HERE	
PBNDS 2011 4.3, V., A., 6: CRCL found that NOCC medical staff do not refer detainees for urgent medical diagnostic testing in a timely fashion, as stated within PBNDS 2011. **Finding is related to a complaint received by CRCL (case 3) which is referenced on of the Medical Expert report:** *Complaint No. 18-04-ICE-0574 (Case 3) Complaint alleges that detainee received inadequate medical care for possible cancer*	INSERT TEXT HERE	INSERT DATE HERE	
	INSERT TEXT HERE	INSERT DATE HERE	

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of the lymph nodes and that the facility refused to schedule a biopsy. *This complaint is substantiated. The patient was identified by serial CT scans in August as having a rapidly growing mass in his chest in August of 2017. Biopsy was recommended. An outside consultant took the additional step of writing a letter to the facility that same month stressing the need for urgent biopsy of the growing lesion. Although the facility did make efforts to schedule a biopsy, the process was slow (due to multiple points requiring ICE approval) and as of mid to late November, the biopsy had still not occurred. While there were legitimate clinical discussion of most appropriate approach (CT guided biopsy versus open biopsy by thoracic surgery) the delay was unacceptably long. This delay and resulted in an effective denial in access to care for a serious medical condition.*			
PBNDS 2011 4.3, R., 2: CRCL found that it takes NOCC approximately 4-6 months to complete dental fillings for eligible detainees, which does not comply with PBNDS 2011. **Finding referenced in Medical Expert report:** *There is a 4-6 month wait for dental to do permanent fillings (restoration of a tooth with a cavity). Oral exams are done in a timely*	INSERT TEXT HERE	INSERT DATE HERE	

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manner however, the wait times for fillings is too long.			
PBNDS 2011 4.1, D.,1: CRCL found that NOCC count times and meal times overlap, making it difficult for detainees to have sufficient time to eat their food in the dining room. This practice does not comply with PBNDS 2011. **Finding is detailed further in the Environmental Health and Safety report**: *Logbook entries reveal that lunch meals are frequently served to detainee housing units, within fifteen minutes or less of the mandatory 11:00 a.m. face-to-photo facility count, in which detainees are required to report to their individual cells/rooms. Therefore, it appeared that detainees are not afforded a minimum of 20 minutes to dine as required by the PBNDS 2011 Food Service standard. However, NOCC facility administration stated that detainees are not restricted to only consuming meals in the dayrooms and are allowed to take their meal trays into their individual rooms to eat or finish eating while the count is conducted and*	INSERT TEXT HERE	INSERT DATE HERE	

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cleared. A review of video recordings of activity in detainee housing unit B-8 confirmed that some detainees take their meal trays or food into their cells before the 11:00 a.m. count. However, several detainees eating lunch in the housing unit B-8 dayroom on *October 24, 2018, also stated that they do not have adequate time to eat their lunch meals.*			

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