



August 28, 2020

The Honorable Carolyn B. Maloney  
Chairwoman  
Committee on Oversight and Reform  
House of Representatives  
Washington, DC 20515-3212

Dear Chairwoman Maloney:

This is in response to your August 12 letter, cosigned by several of your colleagues, further regarding U.S. Postal Service operations.

I trust my August 24 testimony before the Committee on Oversight and Reform clarified any outstanding questions you had regarding operational changes that I have implemented since assuming the position of Postmaster General and the Postal Service's plan to successfully deliver election mail during the 2020 elections.

As I explained in my written testimony, it is critical that we act to correct our long-standing financial problems, which are the result of a broken business model. To do so, it is necessary for Congress to enact postal reform legislation, and for the Postal Regulatory Commission to finalize its 10-year review of our pricing system. It is also necessary for the Postal Service to do our part, by pursuing every strategy within our control to ensure our success. If we want to be viable for the long term, it is absolutely imperative for the Postal Service to operate efficiently and effectively, while continuing to provide service that fulfills our universal service mandate and meets the needs of the American public. However, given the concerns that have been raised, and to avoid even the appearance of any impact on election mail, I have suspended a number of longstanding initiatives to improve operational efficiency until after the election is concluded. Further details regarding these matters can be found in my testimony.

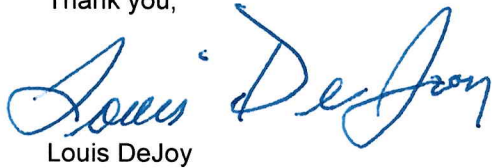
The Postal Service remains steadfast in our commitment to ensure that the American people can efficiently and securely vote by mail in the upcoming election. As part of our commitment to our role in the electoral process, we have expanded our current leadership taskforce on Election Mail to enhance our ongoing work and partnerships with state and local election officials throughout the country. Leaders of our postal unions and management associations have joined this taskforce to ensure strong coordination throughout the Postal Service, with state and local partners, and to make sure any concerns can be raised and resolved at the highest levels of the organization. Because of the unprecedented demands of the 2020 election, this taskforce will help ensure that election officials and voters are well informed and fully supported by the Postal Service.

In addition to expanding our leadership taskforce on Election Mail, the Postal Service Board of Governors has established a bipartisan Election Mail Committee to actively oversee the Postal Service's processes in support of mail-in voting. The Committee will use its oversight role to reinforce the Postal Service's strong commitment to voting by mail as an important part of the

nation's democratic process, and will regularly monitor execution of our work on Election Mail to ensure that our part of this election process is implemented in the most effective way possible.

I want to assure you that the Postal Service is fully capable and committed to delivering the nation's election mail securely and on time, and we will do everything necessary to meet this sacred duty. I appreciate the efforts of the House of Representatives to assist the Postal Service, and I look forward to continuing to work with Congress on meaningful reform that ensures a viable Postal Service now and in the future. To that end, my staff is working with the Oversight Committee to identify and provide materials requested during the hearing.

Thank you,

A handwritten signature in blue ink that reads "Louis DeJoy". The signature is written in a cursive, flowing style. The first name "Louis" is written in a smaller, more compact script, while "DeJoy" is written in a larger, more prominent script with a long, sweeping tail on the "y".

Louis DeJoy