

Message

From: Kahn, Carl [REDACTED]@fema.dhs.gov]
Sent: 10/10/2016 6:05:33 PM
To: Treadaway, James [REDACTED]@fema.dhs.gov]; Ford, Robert A [REDACTED]@fema.dhs.gov]; Kahn, Carl [REDACTED]@fema.dhs.gov]; Means, Mike [REDACTED]@CBIFederalServices.com]; Neal, John [REDACTED]@CBIFederalServices.com]; Dulin, Thomas [REDACTED]@CBIFederalServices.com]; Mitchell, John - (CBI) [REDACTED]@cbi.com]
CC: Jones, Robert [REDACTED]@fema.dhs.gov]; Glaze, Johnny [REDACTED]@fema.dhs.gov]; Bailey, Ruby [REDACTED]@fema.dhs.gov]; Trupp, Craig [REDACTED]@fema.dhs.gov]
Subject: HOTLINE IS OUT OF COMPLIANCE WITH CONTRACT for the below URGENT Maintenance: DR-4277-LA 450580656 FEMA THU MAINTENANCE LINE BUSY / Mailbox Full
Importance: High

Kevin, this maintenance line is not answering as the message box is full.

The FEMA COR tested the line, and this hotline is NOT functional per contract.

Rectify immediately and return the hotline in compliance of contract for emergency maintenance per contract.

Notify FEMA when this is rectified immediately.

This applicant has system stuck on heat at 99 deg for 2 days.

Thank you.

Carl Kahn

Acquisitions Quality Assurance Specialist

Disaster Acquisition Response Team (DART)

Expeditionary Force Section

DHS-FEMA-MSB-OCPO-AOD-EB

Desk: [REDACTED]

Cell: [REDACTED]

Email: [REDACTED]@fema.dhs.gov

From: Treadaway, James

Sent: Monday, October 10, 2016 12:30 PM

To: Kahn, Carl [REDACTED]@fema.dhs.gov>; Ford, Robert A [REDACTED]@fema.dhs.gov>

Cc: Jones, Robert [REDACTED]@fema.dhs.gov>; Glaze, Johnny [REDACTED]@fema.dhs.gov>; Bailey, Ruby [REDACTED]@fema.dhs.gov>; Trupp, Craig [REDACTED]@fema.dhs.gov>

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Carl/Robert please have this issue addressed.....Thanks

Frank Treadaway