

Statement of Todd Park  
U.S. Chief Technology Officer  
Executive Office of the President  
to the  
Oversight and Government Reform Committee  
U.S. House of Representatives  
November 13, 2013

Good morning. Chairman Issa, Ranking Member Cummings, and Members of the Committee: thank you for inviting me to testify today on the Administration's ongoing efforts to deliver on the promise of the Affordable Care Act.

As U.S. Chief Technology Officer, housed at the Office of Science and Technology Policy, I serve as an advisor at the White House on a broad range of technology policy and strategy priorities – ranging from how technological innovation can help grow the economy to how to open up government data to spur innovation and entrepreneurship to how the power of technology can be harnessed to improve health care, aid disaster relief, fight human trafficking, and more. In this work, I try to bring the sensibilities of the private-sector tech entrepreneur that I've been for most of my professional life.

As you know, October 1<sup>st</sup> was the launch of the new Healthcare.gov and the Health Insurance Marketplace—where people without health insurance, including those who cannot afford health insurance, and those who are not part of a group plan, can go to get affordable coverage.

Unfortunately, the experience on Healthcare.gov has been highly frustrating for many Americans. These problems are unacceptable. We know there is real interest from the American public in having easy access to the new, affordable choices in the Health Insurance Marketplace. I believe that as public servants, we have a shared goal— to deliver to Americans the service they deserve and expect. And since the beginning of October, I have shifted into working full-time on the team that is working around the clock to fix Healthcare.gov and bring it to the place it should be.

The team is making progress. The website is getting better each week, as we work to improve its performance, its stability, and its functionality. As a result, more and more individuals are successfully creating accounts, logging in, and moving on to apply for coverage and shop for plans. We have much work still to do, but are making progress at a growing rate.

I will be happy to try to answer any questions you may have about Healthcare.gov and the progress the team is making. Thank you very much.

# Todd Park

Todd Park is the United States Chief Technology Officer and in this role serves as an Assistant to the President.

Todd joined the Administration in August 2009 as Chief Technology Officer of the U.S. Department of Health and Human Services (HHS). In this role, he served as a change agent and “entrepreneur-in-residence,” helping HHS harness the power of data, technology, and innovation to improve the health of the nation. Prior to joining HHS, Mr. Park co-founded Athenahealth and co-led its development into one of the most innovative health IT companies in the industry. He also co-founded Castlight, a web-based health care shopping service for consumers. Mr. Park has also served in a volunteer capacity as a Senior Fellow at the Center for American Progress, where he focused on health IT and health reform policy, and as senior health care advisor to Ashoka, a leading global incubator of social entrepreneurs, where he helped start Healthpoint Services, a venture to bring affordable telehealth, drugs, diagnostics, and clean water to rural India. Mr. Park graduated magna cum laude and Phi Beta Kappa from Harvard College with an A.B. in economics.